



Dear Guest,

We would like to provide you with valuable information regarding your travel and your stay with us in *Sea View Hotel & Apartments in Chania*.

Sea View Hotel & Apartments team & management are fully compliant with the health and safety guidelines provided by the officials.

Our aim is to continue providing **exceptional accommodation services** by also attaining the adequate **hygiene & safety factors**. Our team is familiarized & trained on the procedures that are required to provide such a service. The protocols that we follow include, amongst other procedures, the below:

- Frequent cleaning of public areas
- Placement of **hand sanitizers**
- Regular **training** & follow up of procedures with our staff members
- Provision on personal protective equipment to all employees



Further to the above, we would like to advise all guests to:

- Respect internal hotel rules regarding COVID and respect staff members and other guests
- Follow guidelines indicated on signs or communicated by the staff members

- Keep 1.5 meters distance from the person next when sharing the indoor facilities, especially when waiting in lines
- The **maximum use of our elevators** by two adults and of the use of a face mask
- Use hand sanitizers when entering the building or internal facilities
- Inform staff members in case of any concerning health related issue
- We encourage our visitors to get in touch with any member of our team for recommendations that will improve our operations.

As part of our commitment for the health and well-being of our guests, employees, and community, we are carefully monitoring the new coronavirus (covid19) situation through regular updates and guidance from the *Hellenic Health Organization (E.O.D.Y.)* and the *National Health Ministry*, as well as additional *government* and European organizations.

ATTENTION: All incoming travelers are required to fill in the Passenger Locator Form (PLF) online here 48 hours before travel and will be provided with bar codes that will be scanned on arrival (at airports, ports and border areas) to determine whether visitors will be allowed to proceed to or be screened.

Based on the professional level of our staff, along with the safety guidance provided we believe that you will be able to enjoy a safe and remarkable stay with us.

Yours Sincerely,

Antonis Bitsakis

Hotel: Sea View Hotel & Apartments

Address: Kato Daratso, Chania, Greece 73100

Telephone: +302821097606

e-mail: info@seaview-chania.com